

Regulations Pertaining to Law Enforcement and Legal Inquiries

Reserved Exclusively for Government and Law Enforcement Entities

These regulations delineate the procedural framework for government and law enforcement bodies employing the GetX name to submit formal information requests. In strict adherence to our Terms of Use and pertinent regulatory statutes, GetX shall meticulously evaluate each instance on an individual basis and collaborate with stakeholders to facilitate the judicious release of information as warranted.

Applicants must hold the official designation of a law enforcement officer or a duly authorized government representative empowered to initiate a law enforcement inquiry.

1) Collate requisite information to substantiate an ongoing investigation, or

2) Lodge an official law enforcement petition.

These instructions are furnished to law enforcement officers or government representatives endeavoring to access GetX data for the acquisition of pertinent information crucial to an active criminal investigation. It should be duly noted that these regulations are subject to periodic revisions without prior notification. Private entities, irrespective of their engagement in civil litigation or private investigative endeavors, are expressly excluded from the purview of these regulatory directives.

Mandatory Compliance with Court Orders and Warrants

In strict consonance with the GetX Terms of Use and Privacy Policy, as periodically amended, GetX undertakes the collection, utilization, and retention of user records. This encompassing scope includes data obtained from users for the purpose of registering a GetX account, furnishing requisite services, and fulfilling legal obligations such as mandatory record-keeping, anti-money laundering (AML), and know-your-client (KYC) mandates. For detailed insights, please refer to our official website: <https://www.getx.com/legal/privacy-policy>.

GetX shall require the issuance of a valid court order from a competent jurisdiction or police directives/warrants to divulge information pertaining to our users in aid of an ongoing criminal investigation. It is imperative to acknowledge that supplementary information may be solicited intermittently to ascertain the legality of the information disclosure.

Preservation Order Requests

GetX shall undertake appropriate measures to preserve pertinent records for a duration of 90 days subsequent to the receipt of a preservation order request associated with a criminal investigation. An additional petition must be submitted should the preservation duration necessitate extension.

Elucidation on GetX

The terminology "GetX" encompasses an ecosystem comprising GetX platforms, websites, clients, and applets meticulously developed to render GetX Services. The GetX ecosystem also encompasses websites, including but not limited to <http://www.getx.com>, mobile applications, clients, and other software applications. As the GetX ecosystem evolves, it is poised to introduce a broader spectrum of services in the foreseeable future.

Request Submission Protocol

Authorized law enforcement entities are sanctioned to forward formal requests for information. Law enforcement officers are urged to explicitly delineate the legal rationale underpinning each request for information or assistance to expedite the process. To facilitate expeditious processing, stakeholders may furnish a succinct summary of pertinent background information, inquiry outcomes, and specific details pertaining to GetX users and transactional data. When lodging an information request, it is imperative to utilize the official business email address.

Notification Protocol for Requests

Prior to the disclosure of any personally identifiable information, due notification shall be extended to the affected user, unless stipulated otherwise in a court order or police warrant, predicated upon legitimate legal grounds.

It is imperative to underscore that requests devoid of official supporting documentation shall not be entertained.

We express our sincere appreciation for your cooperation and conscientious adherence to these regulatory protocols.

Thank you!

GETX TEAM